

REQUEST FOR PROPOSALS: ENTERPRISE RESOURCE PLANNING SYSTEM

Dot Com Zambia PLC invites qualified ERP vendors and implementation partners to submit proposals for a comprehensive, cloud-based Enterprise Resource Planning solution.

Company Overview

As a publicly listed technology company, we process over 50% of Zambia's eToll revenue and operate critical payment infrastructure across transport and mobility sectors.

Key Requirements

- Cloud based SaaS deployment with 99.5 percent uptime SLA
- Full ZRA Smart Invoice integration (mandatory)
- Multi currency support (ZMW and USD)
- RESTful API capabilities
- High volume transaction processing
- Integrated ERP spanning finance, operations, payroll, sales, customer management, and custom platforms
- Institutional grade financial controls suitable for a publicly listed company

How to Participate

Interested vendors may obtain the complete specification document by emailing procurement@dotcomzambia.com

Submission Deadline: 30th January 2026

Dot Com Zambia PLC is an equal opportunity purchaser.