



Republic of Zambia
SMART Zambia
Institute



THE WORLD BANK

DIGITAL ZAMBIA ACCELERATION PROJECT (DZAP)

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)

Country: Zambia

**Name of Project: The Digital Zambia Acceleration Project
(DZAP)**

Loan No./Credit No./ Grant No.: P505094

Name of Implementing Agency: Smart Zambia Institute (SZI)

Assignment Title: Consultancy Services to Conduct the End-term Evaluation of the e-Government Plan (2023–2026) and Develop the Zambia National Digital Strategy 2027–2031

Reference No.: ZM-SZ-531014-CS-QCBS

Background

The Government of the Republic of Zambia (GRZ) has received financing from the World Bank to accelerate countrywide digital transformation through the Digital Zambia Acceleration Project (DZAP) and intends to use part of the proceeds of the credit to accelerate country-wide digital transformation under the Digital Zambia Acceleration Project (DZAP) and intends to apply part of the proceeds for consulting services to Conduct the End-term Evaluation of the e-Government Plan (2023–2026) and Develop the Zambia National Digital Strategy 2027–2031.

The scope of the consulting services (“the Services”) involves providing SMART Zambia Institute with a comprehensive, evidence-based assessment of the implementation performance and outcomes of the National e-Government Plan (2023–2026), and to formulate a forward-looking, actionable successor Zambia National Digital Strategy (2027–2031) that accelerates Zambia's digital transformation, promotes interoperability, strengthens Digital Public Infrastructure, and advances citizen-centric public service delivery.

