

INVITATION FOR BIDS (IFB)

ZSICGI/PU/IT/003/26: TENDER FOR PROVISION OF MANAGED SECURITY OPERATIONS CENTER (SOC) SERVICES - (SOCAAS) AT ZSIC GENERAL INSURANCE LIMITED ON A ONE (1) YEAR CONTRACT, RENEWABLE SUBJECT TO ANNUAL PERFORMANCE REVIEW

ZSIC General Insurance Limited (ZSICGI) has set aside funds towards the cost for the engagement of a **Managed Security Operations Center (Soc) Services - (Socaas) Service Provider on a One (1) Year Contract, Renewable Subject to Annual Performance Review.** ZSIC GI intends to apply a portion of the proceeds of these funds to eligible payments under the contract for which this Invitation for Bids is issued.

As per the provisions under the Public Procurement Act No. 8 of 2020 (as amended by Act No. 17 of 2023) and the Public Procurement Regulations No. 17 of 2022, ZSIC General Insurance Limited now invites eligible **(citizen or local bidders)** to submit their bids. Bidding will be conducted through the Open Bidding National (OBN) procedures.

1. **ONLY ELECTRONIC/ONLINE OFFERS WILL BE ACCEPTED/ALLOWED VIA THE ELECTRONIC GOVERNMENT PROCUREMENT (E-GP) SYSTEM, UNLESS THE E-GP SYSTEM IS NOT RESTORED BY DATE OF BID SUBMISSION DEADLINE.**
2. Eligible bidders can access the full set of solicitation documents at The Procurement Unit – ZSIC General Insurance Limited – Premium House – 1st Floor. A participation fee of ZMW1,000.00 is mandatory for prospective bidders to participate in the procurement process, payable at the ZSIC GI Cashier's booth at Premium House, Ground Floor.
3. Bidding will be conducted using the Open Bidding National (OBN) procedures as specified in the Public Procurement Act No. 8 of 2020 (as amended by Act No. 17 of 2023) and the Public Procurement Regulations No. 17 of 2022.
4. **Pre-bid meeting will be held on Friday 12th June 2026 at 14:30 hours, virtually through the link below:**

Microsoft Teams meeting

Join: <https://teams.microsoft.com/join/369540155690844?p=uvPWJOKYqtwIA8yLBI>

Meeting ID: 369 540 155 690 844

Passcode: Ka727H4B

5. All Bids must be submitted electronically through the ZPPA's e-GP system by **Friday 10th July 2026 at 10:00 Hours system time. Manual submission shall only be permitted provided the e-GP System is still unavailable at the time of tender submission deadline.**
6. **Note:** Documents not properly attached and/or cannot be opened on the ZPPA e-GP System will render the bid non-responsive. Bidders are guided to submit all document in **PDF Format.**
7. Bidders should pay attention to the information in the table below:

NO	DESCRIPTION OF ITEM	DATE
1.	Date and Time of commencement of inspection / Sale of Bid Document	Monday 8th June 2026. Bidders are advised to pay ZMW1,000.00 or its equivalent at the ZSIC GI Cashier's booth at the ground floor, before the closing of this tender.
2.	A pre-bid meeting	Friday 12th June 2026, at 09:00 Hours, Telephone: 0211 250745 +260 777 894575 E-mail: procurement@zsicgi.co.zm
3.	Last date for requesting any clarification	Friday 3rd July 2026 at 16:00hrs.
4.	Deadline for submission of bids	Friday 10th July 2026 at 10:00 Hours, through the e-GP System or Manually in case the e-GP System is not restored by the date of bid submission deadline
5.	Date and Time of opening Bids	Friday 10th July 2026 at 10:30 Hours, through the e-GP System or Manually in case the e-GP System is not restored by the date of bid submission deadline



SECRETARY, ZSIC GENERAL PROCUREMENT COMMITTEE.

FOR THE MANAGING DIRECTOR

15th JUNE 2026