



World Health Organization

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INVITATION TO BID

PROVISION OF IT HARDWARE PREVENTIVE AND CORRECTIVE MAINTENANCE SERVICES FOR WHO ZAMBIA

REF: RFP - WHO/AF/ZM/26/LTA002

The World Health Organization (WHO) Country Office in Zambia supports the Government of the Republic of Zambia in strengthening and delivering health services. To ensure uninterrupted operations, WHO Zambia relies on well-maintained Information and Communication Technology (ICT) infrastructure.

WHO Zambia hereby invites bids from qualified and experienced service providers for the establishment of a Long-Term Agreement (LTA) for the provision of IT hardware preventive and on-call corrective maintenance services for WHO Zambia ICT equipment, including computers, printers, scanners, monitors, LAN, LAN switches, and related peripherals.

Only duly registered and compliant service providers are eligible to respond to this RFP.

Interested bidders should send an email to: afwcozmprocurement@who.int requesting the solicitation documents. Please note that the tender documents are **NOT FOR SALE**.

The closing date for submission is **21st August 2026**.

All requests for clarification concerning this tender should be addressed to:
afwcozmprocurement@who.int

This advert is issued by:

World Health Organization

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